Outdoor Centre Rental Shop Staff

Pay Rate: $16.50-20 per hour
Positions Available: Shop Staff, Shop Supervisors, Ski and Bike Technicians
Hours of work: Part time (10-25 hours per week) seasonal, primarily evenings & weekends
Duration of Employment: May through October for summer positions,
December through April for winter positions
(future seasonal work opportunities may also be available)

A. NATURE & SCOPE

The Outdoor Centre is looking for seasonal staff for the rental shop. Positions are available for Shop Staff, as well as Supervisors and Ski/Bike Technicians for applicants with additional skills and experience. Employees work as a team to maintain an extensive range of rental items for a variety of outdoor activities. Shifts available may vary with the busiest periods in June through August and December through March, but open weekend availability is critical. These positions are ideal for students or others looking for seasonal work.
Successful hires will report to the Outdoor Centre Equipment and Services Coordinator.

B. CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- Work as part of a team to provide high-quality equipment rental services
- Prepare equipment for rental orders and answer questions from renters
- Check equipment items upon return, and complete basic cleaning & maintenance as required
- Attend staff orientation & seasonal training

C. QUALIFICATIONS

- Strong interpersonal and communication skills
- Exceptional customer service skills and attention to detail
- Willingness to learn new things and be part of a team
- Ability to lift more than 50 pounds
- Passion for and experience in at least one outdoor activity (e.g. downhill/backcountry/cross-country skiing, paddling, mountain biking, climbing, backpacking, etc.)
- Previous customer service experience preferred
- Standard First Aid & CPR certification an asset
- Hands-on technical problem-solving skills and experience in outdoor equipment maintenance required for Bike and/or Ski Technician positions
- Experience leading a small team in a work environment required for Shop Supervisor positions

Applications accepted for seasonal positions on an ongoing basis.
Successful candidates will be contacted for an interview.
Please submit resumes to outdoorgear@ucalgary.ca.