Bowness Customer Service Staff

Pay Rate: $16.25-17.50 per hour
Positions Available: Skate Shop Attendants
Hours of work: Part time (10-25 hours per week) seasonal, primarily evenings & weekends
Duration of Employment: December through March
(future seasonal work opportunities may also be available)

A. NATURE & SCOPE

The Outdoor Centre is looking for winter seasonal staff for the Bowness Park rental shop. Employees work as a team to provide skate rentals to Calgarians and visitors and maintain the equipment in good condition. Shifts available vary over the season, but open weekend availability is critical.
These positions are ideal for students or others looking for seasonal work.
Successful hires will report to the Bowness Customer Service Supervisor.

B. CHARACTERISTIC DUTIES AND RESPONSIBILITIES

- Work as part of a team to provide high-quality equipment rental services
- Process payments and update records with basic computer skills
- Answer customer questions and provide equipment orientations and supervision
- Check equipment items upon return, and complete basic cleaning & maintenance as required
- Attend staff orientation & seasonal training

C. QUALIFICATIONS

- Strong interpersonal and communication skills
- Exceptional customer service skills and attention to detail
- Willingness to learn new things and be part of a team
- Ability to lift more than 50 pounds and work outside in all weather conditions
- Previous customer service experience preferred
- Standard First Aid & CPR certification an asset

Apply by 20 November for winter season, but applications will be accepted while positions remain.
Successful candidates will be contacted for an interview.
Please submit resumes to Emilie at bownesssupervisor@ucalgary.ca